

My Powys Pension Online - Service Terms & Conditions

In these Terms & Conditions the following words have the following meanings:

My Powys Pension Online is the name of the online service you are accessing.

Record means any pension record which **you** hold and access via **our** online service.

Password and **username** mean the password and name **you** use to identify yourself when you use **our** online service.

We, us and **our** means Powys Pension Fund, administered by Powys County Council.

You, your and **yourself** refer to the person who has entered into this agreement with us.

Device means **your** Mobile, Tablet, PC or alternative supported browser method.

These Terms & Conditions apply to **your** use of **our** Online Service in relation to Pension **record(s)** **you** hold. They explain the relationship between **you** and **us** in relation to **our** online service.

1. You are responsible for keeping **your username** and **password** private to prevent unauthorised viewing of **your** account. If **you** suspect either of the above have been compromised you will need to amend **your** security settings for access immediately.
2. The information shown via **My Powys Pension Online** is accurate as at the date shown but may be subject to change. If you suspect any of this information to be incorrect, please contact **us** by emailing pensions@powys.gov.uk.
3. Please note that any amendments made to **your** contact details will be updated immediately through **My Powys Pension Online**. **You** are also advised to check that the changes made are correct. If not, please contact **us** by emailing pensions@powys.gov.uk
4. Data in respect of your pension **record(s)** is held in accordance with Data Protection legislation in force.
5. Access to **My Powys Pension Online** may occasionally be unavailable due to maintenance. It can also be affected by **your** Internet Service Provider, **your** Internet connection or the **device** **you** are using. If **you** experience connection difficulties you are advised to retry accessing **My Pension Online** or contact **us** by emailing pensions@powys.gov.uk
6. Although we have appropriate provision to ensure that **our** website and its links are virus-free, **you** are advised to ensure that **you** have adequate anti-virus protection installed on **your device**.
7. The values generated from any benefit projection within **My Powys Pension Online** are estimated values only and therefore do not confer any statutory rights. They are calculated in accordance with current regulations and are provided on the understanding that they are not legally binding.
8. Any calculations made within **My Powys Pension Online** are applicable to **your** Local Government Pension Scheme benefits only and therefore do not include any benefits payable in respect of any in-house Additional Voluntary Contribution (AVC) arrangement you may have. If you are an AVC contributor, and **you** wish to receive information regarding **your** options upon retirement, please contact **us** by emailing pensions@powys.gov.uk.
9. Unauthorised access to **My Powys Pension Online** account contravenes the Computer Misuse Act 1990 and may incur criminal penalties as well as damages. Please proceed only if **you** are an authorised user.